

# THE LOGIN SCREEN

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PORTAL 4.0			BJBall
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	Password	£	
	Remember me	Forgot your password	2
		€ Login	
	Don't have a	an account yet? Sign Up	

Visit <u>https://shop.bjball.co.nz/</u> to log into the BJ Ball Online Portal.

If you do not have a username click on the 'Sign Up' link.

If you have forgotten your password select the 'Forgot your password' link to have password reset instructions automatically sent to your account's email address.



#### THE SIGN UP SCREEN

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	Phone		
	I am a Cash Sale ☑ I have a Customer Account		
	Customer Account		
	Refer to an invoice or statement for your customer account. This will ensure during the approval process your user account is linked to your company's pricing and data.		
	I agree to the Terms and Conditions		
	+€ Sign Up		
	Already Registered? Sign In Here		

#### There are 2 options for signing in:

**Option 1** - Customers with an existing BJ Ball account

If you have a customer account with BJ Ball you will need to enter your account number as part of the registration process. This will ensure any special stock arrangements you have are available for you to use. Ask your rep if you are unsure.

Once you have completed the registration process an email will be sent to you confirming your account has been activated. This may take up to 24 hours.

**Option 2** – New customers who do not have an account with BJ Ball before

If you do not have an account with BJ Ball don't worry, you can still register as a CASH SALE and order our products. As soon as you have completed the registration process you are good to go.



# THE HOME MENU

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30-09-2019 31-10-2019		~			05-09-2019 04-09-2019		Download
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The **HOME** menu screen displays important summary information.

The below notes describe each summary panel:

 What's new – on occasion we will present specials, promotions and marketing messages in this area. You will be able to click an advert banner to learn more.

 Announcements – on occasion important announcements and attachments will be presented in this area.

**3. Debtor balances** – this information represents your current balances and due dates. This area is security controlled and is viewable by nominated users only.

4. My Documents – this area allows you quick access to downloadable files normally accessed via the Downloads menu tab.



THE HOME MENU

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User Name			Last Login					
Clare Sweeney		1	9-09-2019 01:04 pm					
Alf Walker		1	8-09-2019 10:19 am					

**5. Expected Orders** – this area displays all orders that you have placed with BJ Ball and can be tracked using the following statuses:

submitted:	portal order accepted by BJ Ball
picking:	order is currently being picked
enroute:	order is out for delivery

6. Enquiries sent – this area displays any recent conversations initiated in the portal between you and the BJ Ball team.

**7. User Accounts** – this area displays all the users of the company who have access and their last login time.



# THE ENQUIRIES SCREEN

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Stock availability: code 21326 - Sumo	Sweeney, Clare (ACME PRINT CO) Hi Craig	10-07-2019 08:53 am
	White, Craig (BJ Ball) Yes 10,000 sheets arriving today. Thanks	24 secs ago
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1 items in 1 pages		
Looking for something else?		
Order Samples Corporate Information Contact BJ Ball Papers Terms and Conditions Privacy Policy		All prices are in NZD and exclude GST You are logged in as: Clare Sweeney 7h 59m 48s   Change Password v4.0.0 © 2019 BJ Ball Limited

To view the **ENQUIRIES** screen select *View Enquiries* from the HOME screen.

From the Enquiries screen it is possible to create new enquiries and view conversation threads of old enquiries.

To create a new enquiry, select *New Enquiry*. In the *To* field start typing the name of the BJ Ball person you want to send a message to. Enter a subject and message. When you select Send, your enquiry will be sent and your account manager will be notified.

To view old enquiries, select the enquiry to view from the left hand side of the screen. On the right hand side of the screen a conversation thread will appear containing all messages relating to that enquiry.

Select *Enter ta reply* to add to the conversation thread.



# THE **INVENTORY** SCREEN

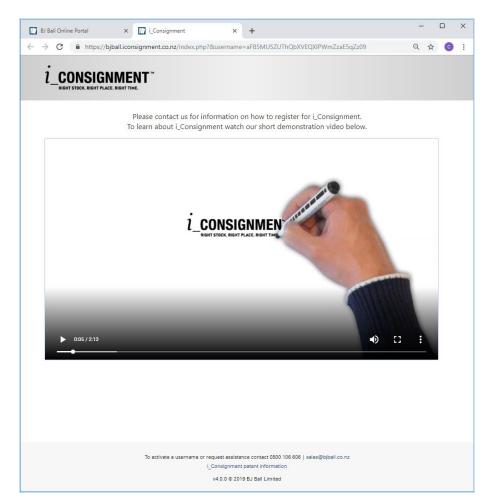
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Corporate Information You a	re logged in as: Clare Sweeney
Terms and Conditions	h 59m 25s   Change Password
Privacy Policy	v4.0.0 © 2019 BJ Ball Limited

The **INVENTORY** screen is only available to customers who have a prior arrangement with BJ Ball to manage their JIT and Held stock requirements.

Look out for search options as these will help you find products you are looking for quickly.



# THE ICONSIGNMENT SCREEN



The *i*\_CONSIGNMENT screen is only available to customers who have a consignment arrangement with BJ Ball.

This is a great service for account customers who regularly order the same products frequently, and helps ensure you have stock onsite at all times.

For more detail on this screen please refer to the *i*\_CONSIGNMENT instruction manual.



# THE ORDERS SCREEN

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13-09-2019	S847545	1748044	Peter		Invoiced	15323.18	0	2
11-09-2019	S865247	1747661	99830	10-09-2019	Invoiced	463.17	6	2
11-09-2019	S865376	1747797	99971	11-09-2019	Invoiced	479.57	0	2
10-09-2019	S864879	1747314	99943	09-09-2019	Invoiced	661.69	0	2
10-09-2019	S864886	1747436	99767	09-09-2019	Invoiced	121.01	0	2
10-09-2019	S864949	1747297	1800	09-09-2019	Invoiced	151.08	C	ľ
122 items in 13 pages					Nun	ober of rows: 10		•

#### From the **ORDERS** screen it is possible to:

- View the status of your orders
- Create a new order
- Edit or delete an order that has not yet been submitted to BJ Ball
- View details of orders
- Request an invoice be automatically emailed to you in PDF format
- Enquire about an order
- Search and filter orders



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#### THE **ORDERS** SCREEN – SHOP FOR PAPER

To create a new order, select 'Add new order'.

Then choose 'Shop for Paper'.

At the next screen there are a number of methods used to categorize items into useful groups to help you find them.

- Commercial: products found in our price book
- ICON Digital Media: products designed specifically for digital printing
- Held: products we are storing on your behalf
- JIT: products you have committed to purchase on special terms
- **Custom**: products not in our price book but available specifically for you
- Favourites: products you commonly use and want quick access to
- My Cart: products you have added to an order

Products found in the Commercial and ICON Digital Media Range are further classified by their range type. For example, 'uncoated'.



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Select the item brand you require.

From this screen select the item you need to order and enter the required quantity in the *QTY* field and select

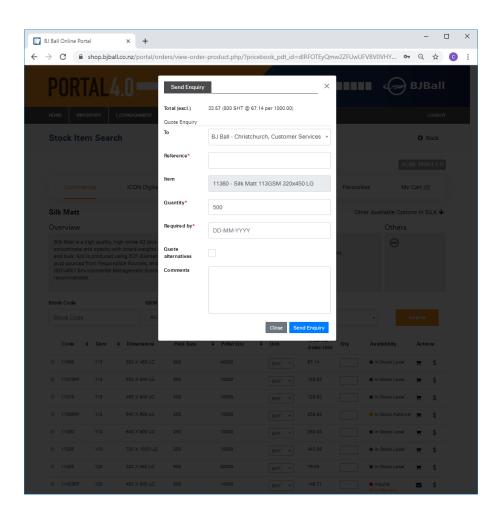
Search for product items using the item code gsm, dimensions or finish.

the availability of each item is displayed as: In Stock Local – stock is available in your region's warehouse. Delivery is typically the next business day.

In Stock National – stock is available but from a warehouse in another region. Delivery is typically 3-4 days. Additional freight charges may apply.

**Enquire** – stock is not available but it could be that it has only just arrived and is not on our system, or it is on reserve.





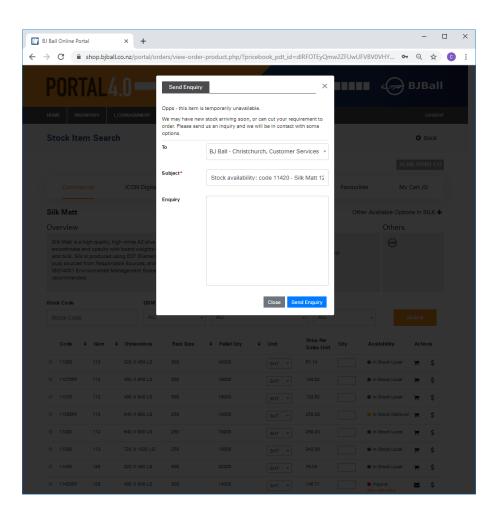
# From the ordering screen it is possible to send a quote request.

Qty	Availability	Actio	ons
1000	In Stock Local	+	\$

Select the action: \$

Your enquiry will be sent to the customer services team in your region.





From the ordering screen it is possible to send a message inquiring about any items that are not currently available.



Your enquiry will be sent to the customer services team in your region.



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By selecting the star on the order screen you can add an item to your favourites menu tab. When an item is identified as a favourite the star is gold.

To view your favourites select the *Favourites* menu tab.

To remove favourite items simply click the gold star next to the item.



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Sumo Gloss - Coated - Commerical	Sumo Gloss - Coated - Digital	Sumo Gloss - Digital - Commerical	UPM CASTGLOSS BOARD - Self Adhesive - Commerical
UPM CASTGLOSS OPAQUE FSC® -	UPM SMALL FORMAT DIGITAL - Digital - Commerical	UPM GLOSS FSC® - Self Adhesive - Commerical	UPM GLOSS PE SYNTHETIC - Self Adhesive - Commerical
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Commerical	1 else?		
	g else?		All prices are in NZD and exclude GST You are logged in as: Clare Sweeney

It is possible to search for products by either their item code or their name.

Select the 'Quick Search' option from the options near the centre of the screen

When you start typing the brand or finish, results are immediately displayed which closest match what you are looking for. The more you type the more refined the search results.



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It is possible to search for products by their attributes.

Select the 'Advanced Search' option from the options near the centre of the screen

Tick the attributes you want to find and list will automatically present those items that match your criteria.



Once you have added all the required products to your order, select the *My Cart* menu tab.

At this this screen, view your order and make any changes if necessary before hitting the *Next* button.

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ORDER DETAILS			DELIVE	RY ADDRESS		
Portal Ref	35854		Delivery Te		ACME PRINT CO	*
Reference Number*	Reference Number		Number a	nd Street*	123 Ash Street	
Service Mode	Belivery OPickup		Suburb		Avondale	
Delivery Notes	Delivery Notes		City* Postcode*		Auckland	
Requested Delivery Date <sup>≠</sup>	20-09-2019		Country		NEW ZEALAND	
Shipping Charges	Weekend & public holidays delivered on ne	ext business day				
Promo Code	Promo Code	Apply				
						Continue
Looking for sor	nething else?					
Order Samples Corporate Information Contact BJ Ball Papers Terms and Conditions	nothing class:				You are log	e in NZD and exclude GST gged in as: Clare Sweeney n 37s   Change Password

Enter a job reference or purchase order number of your choosing in the *Reference* field.

Select if you want the order delivered or you want to pick it up. Freight costs may apply.

Enter any notes you would like included with the order in the *Notes* field. ie, 'deliver next Mon'.

Enter a delivery date in the *Required by* field. By default the delivery date is set as the following day (note weekend deliveries will occur on the next business day).

Select if you want the order delivered on the same day. An additional charge may apply for this service.

Enter as many valid promo codes as required to receive a discount off your order.

Select a *Deliver to* address from the drop down tab.

Store third party delivery addresses for later use by selecting *new* from the drop down.

Select the *Continue* button.



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13961	Chromolux Digital White :	250GSM 460x320 SG	150	SHT		1000	373.84	500	0%	186.92	
								s	SUB TOTAL	186.92	
									FREIGHT	0.00	
									GST	28.04	
								OR	DER TOTAL	214.96	
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Corporate Inf										as: Clare Sweene	
Contact BJ Bi	all Papers							7	'h 59m 47s	Change Password	ł

Select the Yes button to send the order to BJ Ball.

If you are a cash sale customer you will be directed to our secure payment gateway using Payment Express where you can provide your credit card details.

Changes cannot be made to the order after it has been submitted. Phone our customer services team immediately if you notice a mistake.



THE **ORDERS** SCREEN – CUSTOM CUT PAPER

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Custom cutting allows you to select a product and specify the width/length dimensions you require. Our cutting calculator will then determine the most cost effective way to meet your requirements.

To create a new custom cut order, select 'Add new order'

Then choose 'Custom Cut Paper'.

At the next screen there are a number of methods used to categorize items into useful groups to help you find them.

- Commercial: products found in our price book
- ICON Digital Media: products designed specifically for digital printing
- **Favourites**: products cutting dimensions you commonly use and want quick access to
- My Cart: products you have added to an order

Products found in the Commercial, ICON Digital Media Range, & Favourites are further classified by their range type. For example, 'uncoated'.



# THE **ORDERS** SCREEN – CUSTOM CUT PAPER

#### Continued ->

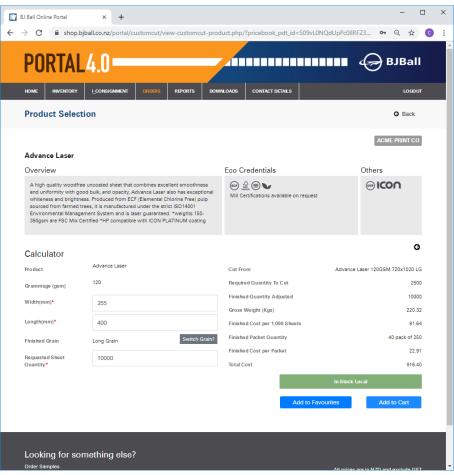
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Product Selection		O Back
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Advance Laser		
Overview	Eco Credentials	Others
A high quality woodfree uncoated sheet that combines excellent smoothness and uniformity with good bulk, and opacity, Advance Laser also has exceptional witheness and brighness. Produced from ECF (termental Cholmo Free) pulp sourced from farmed trees, it is manufactured under the strict ISO14001 Environmental Management System and is isser guaranteed. "weights 150- 350gsm are FSC Mix Certified "HP compatible with ICON PLATINUM coeting	(한 , 슈토 원 ) V Mill Certifications available on request	
Gsm		
70	%	
80	8<	
90	8<	
100	8<	
120	%	
150	%	
180	8<	
210	8<	
240	≫	
300	%	
350	۶<	

Select the item brand you require.



# THE **ORDERS** SCREEN – CUSTOM CUT PAPER

#### Continued ->



Enter your required width, length, and quantity, then hit tab or enter for our calculator to determine the best cut from a master product and advise the finished price.

You can tweak the grain direction and quantity to ensure the best price outcome. Most products have a minimum pack quantity so your order might be rounded up to suit.

**In Stock Local** – stock is available in your region's warehouse. Cutting and delivery is typically 2-3 days.

In Stock National – stock is available but from a warehouse in another region. Cutting and delivery is typically 4-7 days.

Select 'Add to Cart' to continue with your order.

Select 'Add to Favourites' to save the cutting requirements to the 'Favourites' tab so you can quickly re-order the same specifications in the future.



#### THE ORDERS SCREEN

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19-09-2019			1234	20-09-2019	New	3303.62		Ø
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17-09-2019	\$866290	1748688	99901	16-09-2019	Invoiced	313.01	G	2
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13-09-2019	S847545	1748044	Peter		Invoiced	15323.18	G	Z
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123 items in 13 page	'S				Nur	nber of rows: 10	• 4 1	•
Looking for	something e	lse?						

Once your order has been submitted it can be tracked using the following statuses as a guide:

New – order has been started but not yet submitted to BJ Ball. Orders of this status can still be edited or deleted.

**Submitted** – order has been sent to BJ Ball but has not yet been processed by the customer services team.

**Picking** – order has been processed and is currently being picked by the warehouse team

**Enroute** – order has been picked and is out for delivery.

**Invoiced** – order has been dispatched or delivered and the invoice sent.

**Closed** – the invoice has been paid

All orders placed with BJ Ball can be tracked using these status updates even if the order was not placed via the portal.



# THE ORDERS SCREEN

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Orders	Sales Ref	Invoice Ref	≎ Reference ≎	Required By 🗘	Status	Value Inc Gst	Add Net	w Order
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19-09-2019			1234	20-09-2019	New	3303.62		Ø
18-09-2019	S866948			18-09-2019	En-Route	352.90		Ø
17-09-2019	S863094	C027042	99495	30-08-2019	Invoiced	-857.51	G	Ø
17-09-2019	\$866290	1748688	99901	16-09-2019	Invoiced	313.01	G	Ø
17-09-2019	S866432	1748624	100033	17-09-2019	Invoiced	49.43	6	Ø
13-09-2019	S847545	1748044	Peter		Invoiced	15323.18	0	Z
11-09-2019	S865247	1747661	99830	10-09-2019	Invoiced	463.17	G	Ø
11-09-2019	S865376	1747797	99971	11-09-2019	Invoiced	479.57	6	Ø

use the 'search' filter in the top right of the screen to filter the information on screen.

Orders can be filtered by:

**1.** Sales order reference – this is the BJ Ball sales order number and usually starts with an 'S'.

**2.** Invoice reference – this is the BJ Ball invoice number and usually starts with an 'l'.

**3.** Reference – this is your chosen purchase order reference number.

**4.** Status – filter orders by one of the below statuses:

- Submitted: order sent to BJ Ball
- Picking: order is being picked
- Enroute: order is out for delivery
- Invoice: order has been invoiced
- Closed order has been paid for

**5.** Date range – search for orders using our predefined date ranges or create a custom range.



# THE ORDERS DETAIL SCREEN

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	Code	Status	Description		Unit Qty	Qty Per Sales Unit	Price Per Sales Unit	Sub Total	
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				:840 LG			272.18 SUB TOTAL	272.18 272.18	

From the orders list click the  $\checkmark$  icon to view more additional detail about the order.

#### Actions

**Invoice:** request a copy of the invoice be emailed to you. This is an automated process and you will receive the email 1-2 minutes after the request is made.

**Reorder**: orders that have been invoiced can be quickly reordered by clicking the 'Reorder' button. All items on the order will be added to your cart where you can update the quantity or remove order lines. You will then be directed to the order summary page to complete your order details (order number, delivery address, etc).

**Enquiry**: raise an enquiry about this order and choose to send it to your account manager.



# THE PACKAGING SCREEN

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ACME PRINT CO	*	ACME PRINT CO		*
Packaging Calcul Product*	Top Flight Hi Bulk 280GSM/450UM	Comments		
Grammage (gsm)	280 gsm			
Width(mm)*	900			
Length(mm)*	550			li.
Grain	Short Grain	PO Number		
Ex Reel Width(mm)	900 mm	Required By		
Quantity Sheets*	10000		DD-MM-YYYY	
Gross Weight (Kgs)	1386.000 kgs		Stock a	wailable
Cost per 1,000 sheet	\$387.94		Send Order	Send Enquiry
Cost per tonne	\$2,799.00			
Looking for some Order Samples Corporate Information	ething else?			es are in NZD and exclude GST
Contact BJ Ball Papers				re logged in as: Clare Sweeney h 59m 52s   Change Password
Terms and Conditions Privacy Policy				v4.0.0 © 2019 BJ Ball Limited

The **PACKAGING** screen and converting calculator is only available to customers who have a pre-arranged agreement with BJ Ball's Packaging Division.

Using the converting calculator provides you the ability to accurately determine the price of a converting job and whether there is stock available to fulfil the requirement.

 Select a product from the *Product* drop down. Only items you have a pre-arranged price agreement for will be available to select
 Enter the specifications of the job (*width, length, quantity sheets*)

**3.** Review the cost per thousand and tonne rate prices. Note the availability of stock is indicated by the following:

- Green banner: - Orange banner:
  - stock available
  - banner: limited stock available
- Red banner:
- no stock available

4. When all details have been completed the sheeting requirement can either be sent to BJ Ball as an enquiry or as an order. A BJ Ball representative will respond to any enquiries.



#### **REPORTS** SCREEN

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ACME PRINT CO *	ACME PRINT CO
AVAILABLE REPORTS	Sales History Report
Back Order Report View View	View sales transactions for a given period.
Dashboard See at a glance current spend levels & brands purchased. View	Parameters
Order Status Report View View outstanding orders and their expected delivery dates. View	September 19, 2019 to September 19, 2019
Reserve Report View View	
Sales History Report View View sales transactions for a given period.	Generate as Excel   Generate Report
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Looking for something else? Order Samples Corporate Information Contact B Ball Papers Terma and Conditions Privacy Policy	All prices are in N2D and exclude GST You are logged in as: Clare Sweeney 7h 59m 555   Change Password v4.0.0 © 2019 BJ Ball Limited

From the **REPORTS** screen you are able to view and print a variety of reports to assist in your daily business making decisions.

The information in these reports is sourced directly from BJ Ball's own management system meaning the data is current at the precise moment you run the report. Depending on the report it may take a few moments for the report to be generated.

Some of the reports can be viewed in Excel meaning you are free to analyse or manipulate the data as you require.

Examples of reports available are:

- Back Order Report
- Indent Report
- Reserve Report
- Purchase History Report



# THE DOWNLOADS SCREEN

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				4 items in 1 pages	Number of rows: 10	▼ ≪ 1 ▼ ≫
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	Privacy Policy					v4.0.0 © 2019 BJ Ball Limited

From the **DOWNLOADS** screen you can view many useful documents relevant to your BJ Ball account.

To view the different document types available, change the active selection in the *Download Item Types* panel on the right.

On the left you will see a list of files or documents available to you to view which correspond to the download type.

Some examples of files and documents you can download:

 Monthly Statement – on the first of each month your statement is available to view as well as previous statements

 Customer Price List – your most recent and active preferential pricing is available to view and download

**3.** Specials lists – portal users benefit from preferential priority when specials lists are distributed.



# THE DOWNLOADS SCREEN

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Terms and Conditions Privacy Policy			v4.0.0 © 20	019 BJ Ball Limited

to add a download type or file to your Downloads Favourites panel on the home screen.

Making a download type (right hand panel) a favourite will present the newest file or document in your Download Favourites panel.

Making a file or document (left hand panel) a favourite will present just that item in your Download Favourites panel.

To remove a favourite download simply click the gold the star.



# THE CONTACT DETAILS SCREEN

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Contact Details   Physical Address   Number and street   Suburb   Post Code   NEW ZEALAND   Contact Number Contact Number Ext. Ext. Ext. Ext. Ext. Ext. Ext. Ext.	First name*	Last name			
Physical Address         Number and street       Suburb       City         Post Code       NEW ZEALAND         Contact Number       Email Address*       Change Email Address         Phone Number       Ext.       sweeney.clare@gmail.com         Acceptance & Communication       Invoke by Email       Statements by Email         I try & C's Acceptance       Statements by Email       Statements by Email	Clare	Sweeney			
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	Invoice by Email Statements by Email			Cancel	Save Changes

From the **User Details** screen you can update details about yourself or your company.

Note that this may not translate to other parts of our system so ideally advise your rep as well.



# THE CONTACT DETAILS SCREEN

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ACME PRINT CO	321 Ash Street	Avondale	Auckland	1026	Yes	ß
ACME PRINT CO	123 Ash Street	Avondale	Auckland	1026	Yes	ß
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From the **View Delivery Addresses** screen you can manage the delivery addresses associated to your account.

It is possible to setup and edit multiple delivery addresses allowing for quick selection when you are placing orders.

1. Select 'Add Delivery Address'

**2.** Enter an address description that will make it easy for you to identify when placing orders

**3.** Complete all the required address details and save the changes.

When completing an order while in the My Cart menu tab you can select delivery addresses which you setup using the above method from the 'Deliver To's drop down field. It is also possible to add new addresses from the drop down.